

Republic of the Philippines

Department of Education

REGION IV-A CALABARZON

CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

06 JAN 2020

DIVISION MEMORANDUM No. 185 s. 2020

ONLINE FEEDBACK FORM

To: **OIC-Assistant Schools Division Superintendent** Chief Education Supervisors Heads, Public Elementary and Secondary Schools Heads, Unit/Section All Others Concerned

In reference to ISO clause 9.1.2 Customer Satisfaction which states that the 1. organization shall monitor customer perception of the degree to which requirements have met and shall obtain information relating to customer views and opinions of the organization and its products and services.

2. Online Feedback Form aims to solicit information provided by customer about whether they are satisfied or dissatisfied with the service. Their opinion is a valuable resource for improving and adjusting actions to the needs. After having transaction with the division office, customers are encouraged to evaluate the performance of the visited office in terms of personnel, service, and environment. The effectivity of this memorandum is January 2020.

Every office has a ready online evaluation form using the office laptop and 3. cellphone. The personnel may also pass the link via personal message to the link: customer. Here is the https://feedback.depedtayabas.com/?fbclid=IwAR2DaAFOf9T8F3KDWqN0_Borlr2R hcjVISJzbGvho0EmNydjlkqcU4CHic8

Attached is the customer feedback form. This form is to be used only when 4. there is no electric supply in the offices.

5. Strict compliance of this memorandum is desired.

ANIANO M. OGAYON, CESO V Schools Division Superintendent



Brgy. Potol, Tayabas City

(042) 710-0329 or 797-0773



tayabas.city@deped.gov.ph



https://depedtayabas.com/

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Other Comments/Suggestions:

Overall quality

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